

July 28, 2005

Dear Valued Customer

We at St. Joseph Cablevision want to thank you for selecting us to be your phone service provider. When you ordered your Digital Phone service from us we told you about the fact that Digital Phone does not include back up power and, as is the case with a cordless phone, should there be a power outage, Digital Phone, including the ability to access 911 services, will not be available until the power is restored.

In order to comply with FCC regulations, we have enclosed a sticker for you to place on the MTA (the black modem box that we hook your phone service into) that we provided when we installed your phone service.

Please place this sticker on your equipment immediately and as always, if you have any questions please call our Customer Service Center at 816-279-1234.

Thank you

St. Joseph Cablevision